



RAFFLES

BALI



HELICOPTER TOUR

From the heliport of the resort, you are invited to rise above the island and discover its beauty from a rare perspective. Whether for a day of exploration or a seamless transfer, these curated helicopter journeys open a world of wonder where nature, culture, and timeless landscapes reveal themselves in extraordinary ways. With the choice of pick-up or drop-off at destinations beyond the resort, you may now move with ease and grace, leaving Bali's traffic far below.

AERIAL TOUR





ULUWATU TOUR

Take flight along Bali's dramatic southern coastline, where the ocean meets towering limestone cliffs. Your journey begins with a bird's-eye view of Garuda Wisnu Kencana (GWK), the tallest statue in Bali. From there, trace the rugged Uluwatu coastline before arriving at the revered Uluwatu Temple, poised high above the Indian Ocean. The flight continues over Melasti, one of Bali's most scenic beaches, before returning to the resort.

Route: Raffles Bali - GWK - Uluwatu Coastline - Uluwatu Temple - Melasti - Raffles Bali

IDR 30,794,400 net

Duration: 18 minutes

Maximum capacity: 6 persons /630kg

ULUWATU SKYLINE

An unforgettable journey across the south of Bali. Begin at GWK Cultural Park, continue to the scenic shores of Melasti and Pandawa, capture the magical sight of Uluwatu Temple, and conclude with the sweeping beauty of Nyang Nyang Beach.

Route: Raffles Bali - GWK – Melasti - Pandawa - Uluwatu Temple - Nyang Nyang Beach - Raffles Bali

IDR 25,640,000 net

Duration: 15 minutes

Maximum capacity: 4 persons

HELICOPTER THRILL RIDE

Trace the southern edge of Bali, passing the renowned GWK Cultural Park and sweeping over the white sands of Melasti and Pandawa before circling back to the resort.

Route: Raffles Bali - GWK - Melasti - Pandawa - Raffles Bali

IDR 22,440,000 net

Duration: 10 minutes

Maximum capacity: 4 persons



NUSA PENIDA TOUR

Discover the beauty of Bali's turquoise waters and journey towards the neighbouring islands of Nusa Lembongan and Nusa Ceningan, where you will glimpse the dramatic beauty of Devil's Tears and the iconic Yellow Bridge. Continue onwards to Nusa Penida, an island celebrated for its rugged cliffs and luminous bays. Witness the natural wonder of Broken Beach, the cliffside majesty of Kelingking Beach, and the famed Manta Point, where manta rays often glide gracefully through the depths. The experience concludes with your return to Raffles Bali, carrying the memory of these breathtaking seascapes.

Route: Raffles Bali – Nusa Lembongan – Devils Tears – Nusa Ceningan – Yellow Bridge – Nusa Penida – Broken Beach – Kelingking Beach – Manta Point – Raffles Bali

IDR 45,864,000 net

Duration: 42 minutes

Maximum capacity: 6 persons /580kg

NUSA PENIDA SKY ESCAPE

Follow the charm of Nusa Penida and witness the turquoise waters surrounding this lush island. From the dramatic waves at Devil's Tears to the breathtaking circular bay of Broken Beach, each moment reveals a new perspective. Capture the iconic T-Rex-shaped cliff before continuing to the serene waters where manta rays are often seen swimming.

Route: Raffles Bali - Devil's Tears - Broken Beach- Kelingking Beach - Manta point – Raffles Bali

IDR 38,040,000 net

Duration: 45 minutes

Maximum capacity: 4 persons



FOUR ISLAND PERFECT TOUR

A trip that takes you to some of the most beautiful places over four islands – Bali, Nusa Penida, Nusa Lembongan and Nusa Ceningan. See Kelingking, Broken Beach, and Devil's Tears, as well as other amazing places, on one unforgettable flight.

Route: Raffles Bali - Devil's Tears - Broken Beach - Kelingking Beach - Manta Point - GWK - Melasti - Raffles Bali

IDR 45,540,000 net

Duration: 55 minutes

Maximum capacity: 4 persons



ULTIMATE VOLCANO

Skim the cool ridges of Kintamani to the vast Batur caldera, a dramatic basin shaped by ancient eruptions. Circle Mount Batur, which rises 1,717 metres above sea level, tracing the contours of its ash slopes and young cone. Continue over Lake Batur, Bali's largest crater lake, its jade waters sustaining extensive irrigation and watched over by the mountain temple of Ulun Danu Batur. Turn south above Ubud's sculpted rice terraces and along the coast near Tanah Lot before returning to the resort.

Route: Raffles Bali – Kintamani – Mount Batur – Lake Batur – Ubud – Tanah Lot – Raffles Bali

IDR 60,933,600 net

Duration: 1 hour 6 minutes

Maximum capacity: 6 persons /560kg

VOLCANO ISLAND

Lift off from our heliport and follow the coastline toward Sanur before drifting inland to Ubud, where layers of jungle and temple outlines reveal Bali's quiet beauty. The journey continues to the shimmering caldera of Mount Batur, followed by the commanding presence of Mount Agung, whose summit has long been regarded as sacred.

From there, the route guides you across the east coast toward Manggis and onward to the dramatic seascapes of Nusa Lembongan and Nusa Penida. Witness the powerful waves at Devil's Tears, the striking contours of Kelingking Beach, and the gentle waters of Manta Point, where manta rays are often seen gliding beneath the surface. The flight concludes with a graceful sweep over Nusa Dua before returning to the resort.

Route: Raffles Bali - Sanur - Ubud - Mt. Batur - Mt. Agung - Manggis - Devil's Tears - Kelingking Beach- Manta Point - Nusa Dua - Raffles Bali

IDR 66,040,000 net

Duration: 1 hour 25 minutes

Maximum capacity: 4 persons



VOLCANOES AND TEMPLES

A flight over Bali's most famous landscapes, from volcanoes and rice fields to holy temples and beaches.

Begin your journey from our heliport and follow the coastline toward Sanur before drifting inland to Ubud, where layers of jungle and temple silhouettes unfold in gentle succession. The flight continues towards Mount Batur, revealing the quiet expanse of the caldera and the stillness of Lake Batur below.

From here, the landscape opens to the sweeping patterns of the Jatiluwih Rice Terraces, a UNESCO World Heritage Site shaped by centuries of tradition. The route then guides you over the timeless beauty of Tanah Lot, the creative spirit of Nuanu, and the golden stretch of Kuta Beach before returning to the resort.

Route: Raffles Bali - Sanur - Ubud - Mt. Batur - Jatiluwih - Tanah Lot - Nuanu - Kuta Beach - Raffles Bal

IDR 62,040,000 net

Duration: 1 hour 15 minutes

Maximum capacity: 4 persons



HEAVENLY PADDIES

Your helicopter climbs toward Bedugul where forested ridges cradle three crater lakes. Over Lake Beratan, the lakeside shrines of Ulun Danu Beratan appear to float as priests honour the goddess of water. Turn toward Jati Luwih, a UNESCO recognised cultural landscape, where terraces step down the slopes in patterns shaped by the subak tradition. From the cabin, watch paddies, villages and river valleys unfold, then return to the resort.

Route: Raffles Bali – Bedugul – Lake Beratan – Jati Luwih Rice Terrace – Raffles Bali

IDR 53,390,400 net

Duration: 54 minutes

Maximum capacity: 6 persons /540kg



THE ICONIC BALI

From Raffles Bali, ascend along the shoreline of Sanur before turning inland to Ubud and the sculpted paddies of Tegalalang. Continue across the Batur caldera, circling Mount Batur at 1,717 metres, and over the jade surface of Lake Batur. Head north to Bedugul where Lake Beratan cradles Ulun Danu Beratan, then drift south above the UNESCO recognised terraces of Jatiluwih. Follow the coast past Tanah Lot and along Kuta Beach, a long pale sweep of sand with steady surf, early boardriders and lively shoreline scenes, before returning to the resort.

Route: Raffles Bali – Sanur – Ubud – Tegalalang – Mount Batur – Lake Batur – Bedugul – Lake Beratan – Jatiluwih – Tanah Lot – Kuta Beach Coastline – Raffles Bali

IDR 68,426,400 net

Duration: 1 hour 18 minutes

Maximum capacity: 6 persons /470kg



WONDERFUL LOMBOK

Cross the Lombok Strait to Mount Rinjani, a commanding volcano at 3,726 metres above sea level. Circle the caldera to view Segara Anak, a blue lake set within ancient crater walls, with younger cones visible on clear days. After a final sweep along the ridgelines, set course back across the water to the resort.

Route: Raffles Bali – Mount Rinjani – Raffles Bali

IDR 102,312,000 net

Duration: 2 hours 12 minutes

Maximum capacity: 6 persons /440kg



IJEN CRATER EXCURSION

Set course from Raffles Bali across the Bali Strait to East Java for a rare view of Ijen's otherworldly basin. Circle the crater rim as the volcano rises to 2,799 metres above sea level, then gaze down at the vivid turquoise lake, among the largest highly acidic crater lakes in the world. From the cabin, watch pale plumes from sulphur vents drift across the water and trace the rugged contours of the caldera walls before turning back over the sea for a smooth return.

Route: Raffles Bali – Ijen Crater – Raffles Bali

IDR 83,496,000 net

Duration: 1 hour 42 minutes

Maximum capacity: 6 persons /440kg

DAY TRIPS



THE UNDERWATER PARADISE OF NUSA PENIDA

Take flight across turquoise waters to the island of Nusa Penida, where the day unfolds in beauty both above and below the surface. From the air, the island reveals its dramatic cliffs and shimmering shoreline. Beneath the waves, crystal-clear waters invite you to discover vibrant marine life at Crystal Bay, Gamat Bay, and Manta Point. Whether an experienced snorkeller or taking your first steps into the sea, each moment is guided with care, ensuring an unforgettable adventure. Afterward, a leisurely seaside lunch at Penida Colada offers time to savour the island's charm. As the helicopter carries you back to Raffles Bali, you return with the memory of the ocean's depths and the island's timeless allure.

Route: Raffles Bali – Nusa Penida (drop-off) – Snorkeling – Lunch at Penida Colada – Nusa Penida (pick-up) – Raffles Bali

IDR 84,554,400 net

Duration: 1 hour 12 minutes

Maximum capacity: 5 persons / 470kg



PICNIC AT JATILUWIH RICE PADDIES

Journey above the verdant heart of Bali to Jatiluwih, a UNESCO recognised cultural landscape. Amidst sweeping rice terraces, a thoughtfully prepared picnic awaits. Embraced by nature's rhythm, time slows, allowing you to savour the view before your return flight to the resort.

Route: Raffles Bali – Jatiluwih Rice Paddies (drop-off) – Picnic – Jatiluwih (pick-up) – Raffles Bali

IDR 84,151,200 net

Duration: 1 hour 12 minutes

Maximum capacity: 5 persons / 470kg

A TRIP TO BEDUGUL

(Handara Golf or Visit Pura Ulun Danu & Bali Farmhouse)

Fly north to the cool highlands and discover Handara, Bali's first golf course, set amidst dramatic mountain scenery. Spend three leisurely hours perfecting your swing at the driving range or simply embracing the serene atmosphere over lunch.

Alternatively, explore Pura Ulun Danu, where tranquil beauty unfolds beside the shimmering waters of Lake Beratan. Admire the temple's graceful architecture and spiritual presence before continuing to the Bali Farmhouse, a delightful haven in the highlands. Here, enjoy close encounters with gentle ponies, playful rabbits, goats, and alpacas.

Route: Raffles Bali – Handara Golf (3 hours waiting) – Raffles Bali

IDR 80,808,000 net

Duration: 48 minutes

Maximum capacity: 5 persons / 470kg



PRIVATE CHARTER



ROUTE	MAXIMUM CAPACITY	DURATION	RATE/ WAY (net in Indonesian Rupiah)
Raffles Bali - GAT Ngurah Rai International Airport	560kg	6 minutes	56,952,000
Raffles Bali - Uluwatu (New Kuta Golf)	560kg	6 minutes	35,632,800
Raffles Bali - Benoa Heliport	560kg	10 minutes	23,385,600
Raffles Bali - JAG Nusa Dua	560kg	10 minutes	35,952,000
Raffles Bali - Seminyak	510kg	18 minutes	40,840,800
Raffles Bali - Jatiluwih	510kg	21 minutes	47,191,200
Raffles Bali - Pererenan	560kg	12 minutes	35,868,000
Raffles Bali - Nuanu	560kg	12 minutes	35,868,000
Raffles Bali - Ubud, Kuber	510kg	18 minutes	44,587,200
Raffles Bali - Nusa Lembongan	510kg	15 minutes	40,807,200
Raffles Bali - Jatiluwih	510kg	21 minutes	47,191,200
Raffles Bali - Nusa Penida	510kg	21 minutes	47,191,200
Raffles Bali - Lapangan Ulakan	510kg	21 minutes	48,333,600
Raffles Bali - Bukit Asah	470kg	24 minutes	52,130,400
Raffles Bali - Savana Kubu	440kg	36 minutes	68,392,800
Raffles Bali - Handara Golf	470kg	24 minutes	52,130,400
Raffles Bali - Menjangan	400kg	45 minutes	78,472,800
Raffles Bali - Lovina	400kg	1 Hour 3 minutes	99,892,800
Raffles Bali - Gili Trawangan	400kg	42 minutes	76,742,400
Raffles Bali - Tampah Hills	400kg	45 minutes	77,296,800
Raffles Bali - Banyuwangi Airport	400kg	45 minutes	84,336,000
Raffles Bali - Sumbawa	400kg	1 Hour 42 minutes	171,981,600
Raffles Bali - Pulau Moyo	400kg	1 Hour 45 minutes	173,292,000
Raffles Bali - Bima Airport - Sumba	400kg	3 Hours 9 minutes	292,185,600
Raffles Bali - Bima Airport - Labuan Bajo	400kg	3 Hours	280,912,800

ROUTE	MAXIMUM CAPACITY	DURATION	RATE/ WAY (net in Indonesian Rupiah)
Raffles Bali - Ngurah Rai International Airport	4 persons	7 minutes	48,594,000
Resort - Gili Trawangan	4 persons	40 minutes	73,916,000
Resort - Lombok (Kuta Mandalika)	4 persons	45 minutes	85,574,000
Raffles Helipad - Bedugul (Handara)	4 persons	25 minutes	51,217,000
Raffles Helipad - Ubud (Kuber)	4 persons	20 minutes	40,983,000
Raffles Helipad - Lovina	4 persons	35 minutes	69,492,000
Raffles Helipad - Benoa Helipad	4 persons	7 minutes	26,344,000
Raffles Helipad - Nusa Dua Helipad	4 persons	7 minutes	15,558,000
Raffles Helipad - Nuanu Helipad (Tabanan)	4 persons	15 minutes	25,312,000
Raffles Helipad - GWK Helipad (Uluwatu)	4 persons	5 minutes	25,344,000
Raffles Helipad - New Kuta Golf (Pecatu)	4 persons	5 minutes	27,344,000



MAP OF BALI



GARUDA WISNU KENCANA (GWK)

Rising 122 metres above Bali's southern limestone plateau, Garuda Wisnu Kencana is Indonesia's tallest monument. Designed by the Balinese sculptor I Nyoman Nuarta and unveiled in 2018 after more than two decades of work, it depicts Lord Vishnu astride his loyal companion Garuda.

The story, drawn from Hindu legend, tells of Garuda's quest to find the elixir of life to free his mother, an act that sealed his eternal devotion to Vishnu. The name Kencana, meaning "gold", reflects the shining crown of virtue and divine radiance upon Vishnu's head. Surrounding the statue, the cultural park hosts traditional dance, music, exhibitions, and sweeping views towards Jimbaran Bay and Uluwatu. At sunset, the monument glows with golden light, uniting myth, artistry and landscape.

ULUWATU TEMPLE

Poised on towering cliffs above the Indian Ocean, Uluwatu Temple is one of Bali's most sacred sea temples. Its name combines ulu, meaning tip, and watu, meaning rock, a sanctuary at the edge of the land.

Founded in the 11th century by the sage Empu Kuturan and later sanctified by the priest Dang Hyang Nirartha, who is believed to have attained spiritual liberation here, Uluwatu is honoured as one of Bali's six key temples. Sheer limestone cliffs, endless horizons, and the sound of waves far below create an atmosphere of awe. As the sun sets, the temple hosts the Kecak dance, where chanting voices and firelight resonate against the evening sky.

MELASTI BEACH

Framed by towering limestone cliffs and kissed by the turquoise waters of the Indian Ocean, Melasti Beach is one of Bali's most captivating shores. Its name comes from Melasti, the sacred Hindu purification ritual performed before Nyepi, the Balinese Day of Silence. For generations, villagers have gathered here to cleanse themselves and sacred objects, seeking renewal in the embrace of the sea.



NUSA ISLANDS (NUSA PENIDA, NUSA LEMBONGAN, NUSA CENINGAN)

Across the Badung Strait, southeast of Bali, lie the Nusa Islands: Penida, Lembongan and Ceningan.

Nusa Penida, with its towering cliffs and hidden coves, carries deep spiritual resonance. Its name means “island of priests” and ancient records show that by the 10th century, Balinese kings sought to bring it under their rule. Once a place of exile associated with dark legends, today it is celebrated for its striking landscapes and rich traditions.

To the northwest, Nusa Lembongan takes its name from lembongan, “a place to rest.” Mangrove forests and calm waters make it a haven for seaweed farming and coastal serenity. Just beside it lies Nusa Ceningan, linked by a narrow yellow bridge. Its name means “small,” a fitting tribute to its intimate scale, where cliffs and turquoise lagoons invite quiet discovery.

KINTAMANI, MOUNT BATUR AND LAKE BATUR

High in the cool highlands of Bangli, Kintamani offers sweeping views of Mount Batur and the crescent-shaped Lake Batur below. Rising 1,717 metres, Mount Batur is among Bali’s most sacred peaks. Its vast caldera was formed by ancient eruptions, while fertile terraces and villages thrive along its slopes.

At its centre stands Pura Ulun Danu Batur, dedicated to Dewi Danu, goddess of water and fertility, whose blessings are believed to sustain Bali’s fields and rivers. For the Balinese, this landscape is more than dramatic geology; it is a place where myth, spirit and daily life remain closely intertwined.

The great eruption of 1926 buried the old village of Batur in lava, yet the temple was rebuilt on higher ground. Balinese legend also tells of the giant Kebo Iwa, who dug Lake Batur while searching for water, with the displaced earth forming Mount Batur itself. Today, the area is recognised as part of UNESCO’s Global Geoparks Network.



UBUD

In the emerald uplands of Gianyar, Ubud is often described as the cultural heart of Bali. Rice terraces cascade into river valleys, while tropical forests frame temples, palaces and daily offerings that weave devotion into everyday life. Its name comes from ubad, the Balinese word for medicine, reflecting its origins as a place of healing blessed with abundant springs and plants.

For centuries, Ubud has been a sanctuary for priests, healers and artists. Painters, woodcarvers, dancers and musicians continue to flourish here, preserving tradition while embracing new influences. The landscapes are just as defining: sacred forests, riverbanks and rice fields that balance the vibrancy of markets and ceremony with the calm rhythm of nature.

In the 20th century, foreign artists such as Walter Spies and Rudolf Bonnet settled in Ubud, collaborating with Balinese masters and helping to shape its reputation as a world centre of art and culture.

BEDUGUL

Cradled in the cool highlands of central Bali, Bedugul rests at 1,200 metres above sea level where mountains, lakes and valleys meet. The landscape is shaped by three volcanic lakes: Beratan, Buyan and Tamblingan; formed from an ancient caldera whose waters continue to nourish Bali's heartland. Mist rises over the hills, forests unfold in green, and life here moves with a calm rhythm.

The name Bedugul is thought to combine bedug, the drum of Muslim communities once present in the region, and kul-kul, the wooden gong central to Balinese village life. Together they echo a spirit of coexistence that still resonates in these highlands.

Lake Beratan is home to Ulun Danu Beratan Temple, one of Bali's most photographed landmarks. Dedicated to Dewi Danu, goddess of lakes and rivers, it appears to float gracefully on the water, especially when morning mist gathers around the shores.



TANAH LOT

Rising from a solitary rock on Bali's southwest coast, Tanah Lot is one of the island's most revered sea temples. Its name, from tanah (land) and lot (sea), reflects its place where earth and ocean meet in harmony.

The temple dates to the 16th century, when the priest Dang Hyang Nirartha recognised the site's spiritual power. Legend tells that he moved the rock into the sea and transformed his sash into a sacred serpent to guard the temple. Even today, sea snakes are believed to dwell in the caves below, protecting both temple and tradition.

At high tide, the temple seems to float upon the waves, a vision both dramatic and serene. With shrines alive in offerings and sunsets that paint the sea in gold, Tanah Lot endures as a symbol of devotion, legend and natural beauty.

JATI LUWIH RICE TERRACE

At 700 metres above sea level in Bali's central highlands, Jatiluwih Rice Terrace stretches in sweeping green layers across the slopes of Mount Batukaru. Its name, from jati and luwih, means "truly beautiful," a fitting reflection of the harmony between people, nature and spirit that defines this landscape.

The terraces are sustained by Subak, Bali's ancient irrigation system founded in the 11th century on the philosophy of Tri Hita Karana; the balance between humanity, the natural world and the divine. Recognised by UNESCO as a World Heritage Site in 2012, Jatiluwih preserves a way of life where water, ritual and farming remain inseparable.

Every planting season begins with ceremonies to honour Dewi Sri, the goddess of rice. Farmers place offerings in small shrines across the terraces, ensuring that each harvest is guided by gratitude and devotion.

SANUR

Sanur is a shoreline where time slows and tradition lingers in the sea breeze. Mentioned as early as the 10th century in the Belanjong Pillar, its name is thought to come from saha and nuhur, meaning unity and purity, a reflection of the sacred light believed to bless this shore.

In 1906, it witnessed the arrival of Dutch forces that led to the Puputan Badung, a lasting symbol of courage. By the mid-20th century, it became Bali's first seaside retreat, inspiring travellers and artists such as A.J. Le Mayeur, whose paintings captured its radiance.



KUTA BEACH

Once a humble fishing village, its name is thought to derive from kuta or kutha, meaning fort or settlement, reflecting its role as a coastal stronghold and trading point for seafarers.

Kuta's presence is noted as early as the 14th century in the Jaya Prana legend, and by the 19th century it had grown into a bustling port where merchants exchanged goods and ideas. By the mid-20th century, it transformed into Bali's first cosmopolitan beach, drawing surfers, artists and travellers in search of freedom and discovery.

LOVINA

The name was created in the mid-20th century by Anak Agung Panji Tisna, a local regent who combined "Love" and "Indonesia" to capture his vision of a coastal retreat. Lovina is best known for its dawn waters, where dolphins leap beside fishermen's boats, a daily rhythm that ties community life to the sea. Dolphin sightings in Lovina are so reliable that they have become a symbol of the region, with early morning trips offering visitors a chance to watch pods play and glide against the sunrise.

MENJANGAN ISLAND

Off Bali's northwest coast lies Menjangan Island, a sanctuary where land and sea exist in rare harmony. Its name, meaning "deer," recalls the herds that for centuries swam across the strait to graze on its shores, a living symbol of Bali's bond with the natural and spiritual worlds.

Part of Bali Barat National Park, Menjangan is home to forests, coral gardens and sacred shrines such as Pura Segara Giri Dharma Kencana. Pilgrims journey here to place offerings on cliffs overlooking the sea, while beneath the waves, vibrant reefs create one of Bali's most celebrated diving sites.

The swimming deer of Menjangan are believed to be sacred messengers. Local legend says they were guided by divine forces across the sea, earning the island its name and spiritual significance.



BANYUWANGI - MOUNT IJEN

In East Java, Mount Ijen rises in haunting beauty, famed for the rare blue flames that appear on its slopes at night. Its name comes from the Javanese word ijen, meaning “alone” or “isolated,” a fitting reflection of its solitary majesty.

At its heart lies the world’s largest acidic crater lake, a vast turquoise expanse hiding immense volcanic power. Sulphur gases escaping from its depths ignite into luminous blue fire, a spectacle that feels both otherworldly and sacred. Local folklore tells of guardian spirits who watch over the lake and flames, protecting the mountain and those who visit.

The blue flames of Ijen can reach heights of up to five metres, caused by the combustion of sulphuric gases as they emerge from cracks at extremely high temperatures; one of the only places on earth where this phenomenon can be seen.

LOMBOK - MOUNT RINJANI

At 3,726 metres, Mount Rinjani is Indonesia’s second-highest volcano and the sacred crown of Lombok. Its name is believed to come from the ancient Sasak word Rinjan, meaning a place of reverence, reflecting its spiritual importance long before written history.

For the Sasak people, Rinjani is home to spirits and gods, honoured through rituals such as pekelem, when offerings are cast into the crater lake. Balinese Hindus also regard it as sacred, making pilgrimages to Segara Anak, the turquoise lake formed during a massive eruption in the 13th century.

Legends speak of Dewi Anjani, the guardian spirit of the mountain, who protects those who climb its slopes. To ascend Rinjani is both a physical and spiritual journey; through forests alive with monkeys and birds, alpine meadows, and volcanic ridges, culminating at the summit with a dawn panorama of Bali, Lombok and the Gili Islands.



HELICOPTER SERVICE TERMS & CONDITIONS

FLIGHT TIMING & OPERATIONS

- Flights operate from 30 minutes after sunrise until 30 minutes before sunset, in accordance with applicable visual flight rules.
- Flight times include the total duration from engine start to engine stop. Transfer flight times are approximate and may vary due to weather conditions, air traffic, or operational requirements. Any additional flight hours incurred beyond the quoted time, where outside the operator's control, will be charged accordingly.
- The pilot in command retains final authority on whether a flight may safely proceed, including the suitability of landing and take-off areas, passenger loading, and any behaviour or condition that may pose a safety concern. Passengers agree to accept all such decisions as final.

RESERVATIONS

- A minimum advance reservation of three (3) days is required.

PASSENGERS & WEIGHT LIMITS

- Helicopters accommodate between 4–6 passengers depending on the aircraft type.
- Total payload (passengers and luggage) must not exceed the aircraft's specified limit for the selected excursion. Flights may be restricted or unable to operate should weight limits be exceeded, unless the payload can be adjusted.
- Children over two (2) years of age require a separate seat.

LUGGAGE & ITEMS

- Luggage space is limited. Oversized or bulky items, including surfboards, must be transported separately.
- Passengers are responsible for their personal belongings. Any damage caused by passengers will be charged to the individual concerned.

SAFETY & CONDUCT

- Passengers are encouraged to dress in comfortable and appropriate attire.
- Smoking and the consumption of alcohol are strictly prohibited on board.
- Operators reserve the right to deny boarding or refuse carriage to any person who may present a safety risk, including but not limited to intoxication, undisclosed medical conditions, or unpredictable behaviour.



WEATHER & FORCE MAJEURE

- Flights may be rescheduled or fully refunded in the event of adverse weather conditions or technical issues.
- Should landing at the intended destination be deemed unsafe due to weather or force majeure, the pilot may elect to return to base or land at the nearest suitable location. Passengers will be charged for actual flight hours flown, and any unused hours will be refunded.
- Operators may cancel, postpone, or divert flights at their discretion to ensure passenger safety. Connections to other carriers or onward arrangements cannot be guaranteed.

CANCELLATIONS & REFUNDS

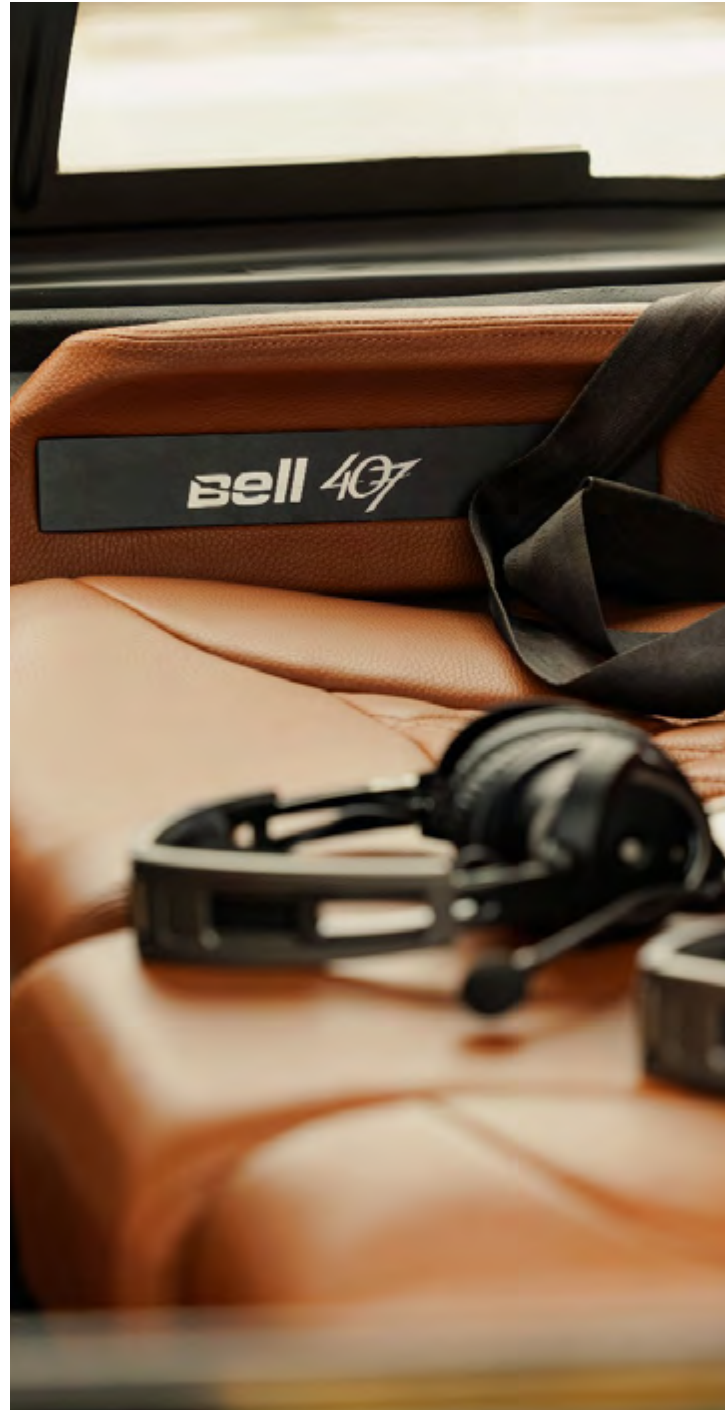
- Full refund and complimentary cancellation apply for cancellations made seven (7) or more days prior to departure.
- Partial cancellation fees apply as follows:
 - Five (5) to three (3) days prior: 25% cancellation fee.
 - Three (3) to one (1) day prior: 50% cancellation fee.
 - On the day of departure: 100% of the ticket price will be retained.
- Flights canceled by the operator due to weather or technical issues qualify for full refund or rescheduling.

PRE-FLIGHT REGISTRATION & FLIGHT MANIFEST

- Pre-flight registration is mandatory for every flight.
- All passengers must provide their full name, ID/passport copy, body weight, and luggage weight (if applicable), and disclosure of any special health conditions prior to departure.
- Passengers are required to watch the flight safety briefing video before the flight.
- Flights cannot operate if registration is incomplete.

ADDITIONAL NOTES

- Flights can be subject to local government flight restrictions or NOTAMs issued by the Civil Aviation Authorities.
- Operators strive to maintain a safe and enjoyable experience; passengers should respect airport property and staff.
- Operators may amend these Terms & Conditions without prior notice to align with applicable aviation regulations.





RAFFLES BALI

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