RAFFLES
ISTANBUL

Dear Valued Guest,

Welcome to Raffles İstanbul, a unique destination atop one of the city's prominent hills, offering panoramic vistas spanning the entire Bosphorus, the old city, and across to Asia.

While you settle comfortably into the hotel, please take a moment to familiarize yourself with the following guidelines.

DINING

Raffles İstanbul's exceptional dining offering includes two bars, three lounges, one restaurant and one private dining room, ranging from refined all-day dining to world-class gastronomic experiences.

İSOKYO

Asian cuisine with an innovative approach, bringing an elegant touch to İstanbul's luxury gastronomy scene.

- Breakfast: 7.00am - 11.30am
- Lunch & Dinner: 12.00pm - 11.30pm
- Menu

LAVINIA LOUNGE

Bathed in natural light, an all-day dining experience where every moment feels special. Indulge in a rich menu of wholesome snacks and decadent sweets, perfectly paired with our exquisite afternoon tea.

- Operating Hours: 8.00am - 12.00am
- Afternoon Tea: 2.00pm - 6.00pm
- Menu

BOSPHORUS LOUNGE

Offers hotel guests a space to meet, work, and spend time as they enjoy the magical views of İstanbul.

- Operating Hours: 8.00am - 10.00pm
- Afternoon Tea: 3.00pm - 5.00pm
- Happy Hour: 5.00pm - 7.00pm

WRITERS BAR

Serves as a literature-inspired setting where luxury meets comfort and elegance.

- Operating Hours: 3.00pm - 1.30am

LONG BAR

Raffles İstanbul's legendary Long Bar offers signature cocktails along with live music and DJ performances, creating a colourful and vibrant venue.

- Contact your Butler for more information.

LOUNGE 6

Enjoy cocktails from the Long Bar and a selection of delectable small plates while you savour the captivating views of the İstanbul skyline from our sixth-floor poolside bar.

- Operating Hours: Seasonally closed.

PRIVATE DINING ROOM

Discover the epitome of sophisticated dining in the private dining room located within İsokyo, where style meets intimacy. Perfectly designed for unforgettable occasions, this elegant space accommodates up to 13 guests, offering a bespoke setting for your most cherished gatherings.

- Contact your Butler for more information.

SPA & WELLNESS

Raffles Spa, designed for the mind, body and soul, offers signature treatments and wellness options with a range of amenities, including traditional Turkish baths and saunas, wellness pools, and sensory showers. With multiple access points to the terrace, Raffles Spa offers a revitalising sanctuary in the heart of İstanbul.

Spread over 3,000 sq m Raffles Spa is one of the most spacious spas in İstanbul. Seven luxurious spa suites – including two couples' suites – and three hammams offer a collection of results-driven treatments, tailor-made to your needs and personal wellbeing. Step inside to relax your body and renew your soul.

- Operating Hours: 10.00am till 10.00pm
- Fitness Centre: 7.00am till 10.00pm (24 hours for in-house guests)
- Indoor Pool: 7.00am till 10.00pm

RAFFLES SPA MENU

Raffles Spa journeys assure the act of inner and outer transformation by travelling from one place to another through sensory pleasures, unique surroundings, and rejuvenating sensations. Leave feeling refreshed and inspired on your journey to wellness.

- Menu

FITNESS CENTRE

We understand the importance of regular exercise and self-care. These aren't always easy to maintain, especially for those who travel widely and frequently.

Our exceptional fitness space has several zones for full-body wellness. The bright and airy fitness studio features state-of-the-art Technogym® machines, Pilates machines, balance balls, free weights and other exercise equipment, as well as a wall-mounted resistance band station.

MEMBERSHIPS

Unlock a world of indulgence and rejuvenation with a Raffles Spa Membership. Tailored for those who seek renewal and refreshment, our memberships offer exclusive access to a range of personalised services, including signature massages, bespoke fitness sessions, and special offers on spa treatments.

Whether you choose a 3, 6, or 12-month membership, Raffles Spa ensures that every moment is designed to elevate your well-being and serenity.

SPA BOUTIQUE CORNER

Raffles Spa has a dedicated retail space providing luxurious offerings including professional spa products, authentic gifting ideas and much more.
Come and visit us on the S floor.

SABIT AKKAYA HAIR STYLIST

Experience exceptional hair services by Sabit Akkaya, a renowned stylist who caters to a distinguished clientele, including guests from the Cannes Film Festival, Fashion Week backstages, spouses of heads of state, and world-famous artists.

- Monday to Saturday: 8.00am - 8.00pm
- Sunday: 8.00am - 9.00pm

BUTLER SERVICES

At Raffles İstanbul, every element is carefully considered to offer a real sense of place, ensuring each of our guests feels relaxed, connected and cared for.

LAUNDRY & DRY CLEANING

We offer a range of professional laundry and dry cleaning services available 24/7.
You may order laundry & dry cleaning services with the provided in-room laundry bag and price list.

- Contact your Butler for more information.

IN-ROOM TECHNOLOGY

Each room is thoughtfully equipped with in-room technology designed to make your stay effortless, including a premium Bluetooth speaker (JBL or Bang & Olufsen), television, and lighting and climate controls.

- Should you wish to be guided through any of these features, your Butler will be delighted to demonstrate their use at your convenience.

PERSONAL SHOPPER

Make your way through İstanbul's shopping scene without the hassle, with an experienced image consultant and a personal shopper who will help you finesse your style, give you sound advice, and guide you through the city's best boutiques. Whether it is ready-to-wear or bespoke couture, İstanbul has much to offer both from young local designers who are capturing the world's attention and international designers' stores.

- For more information and reservations, please call our Concierge.

ZORLU CENTER ECZANESİ

PHARMACY

- Operating Hours: 10.00am till 7.00pm (except Sundays and National Holidays)
- Phone: (90) 212 353 6333
- Mobile: (90) 530 180 0130
- E-mail: zorlucentereczanesi@gmail.com

DIGITAL NEWSPAPER & MAGAZINES

Enjoy complimentary access to the world's best newspapers and magazines during your stay with us.
Ensure you are connected to the Raffles Wi-Fi
Read now

ZORLU CENTER KIDS PARK

Our little guests can enjoy their time playing in the engaging playgrounds of the Zorlu Center Kids' Park, located on the Square Floor of the shopping mall.

DESTINATIONS

TOPKAPI PALACE

Topkapı Palace served as the primary residence of the Ottoman sultans for about 400 years of their 624-year reign. The museum is closed on Tuesdays.

BLUE MOSQUE

The Sultan Ahmet Mosque, known as “Blue Mosque” due to its magnificent interior paneling of more than 20,000 blue and white Iznik tiles. Visiting is not allowed during the praying periods.

BASILICA CISTERN

The Basilica Cistern was constructed to supply water to the city of İstanbul during the reign of Emperor Justinian I in the 6th century CE.

HAGIA SOPHIA

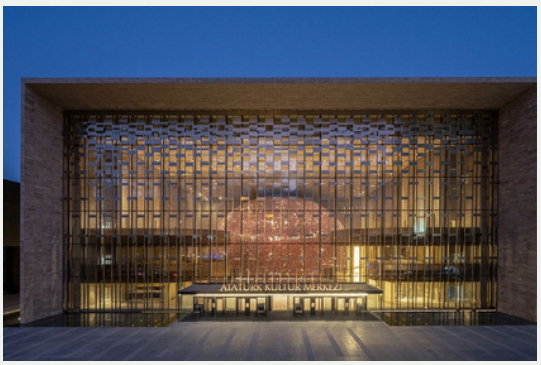
Hagia Sophia is a former Greek Orthodox Patriarchal basilica, later converted into an imperial mosque. Visits are not permitted during Friday prayer times.

GRAND BAZAAR

Grand Bazaar is one of the largest and oldest covered markets in the world, featuring 61 covered streets and over 3,000 shops. It is open from 9.00am to 7.00pm every day, except Sundays and public holidays.

DOLMABAHÇE PALACE

The palace served as the main administrative center of the Ottoman Empire from 1856 to 1922. It is the largest palace in Turkey with 45,000 sq m.
The palace is closed on Mondays.



AKM OPERA HOUSE

İstanbul AKM features a 2,040-seat Opera House equipped with advanced technological systems, an 802-seat Theater Hall, a 410 sq m AKM Gallery, and versatile AKM Multi-Purpose Halls. As a resident institution hosting the art units affiliated with the Ministry of Culture and Tourism, it welcomes art lovers throughout the year.

ARCHEOLOGY MUSEUM

Following the enforcement of an imperial decree protecting cultural goods in the Ottoman Empire, many governors sent discovered artifacts to the capital city.
The museum is closed on Mondays.

İSTANBUL MODERN

İstanbul Modern features exhibition spaces on two floors, showcasing works from the museum's permanent collection, as well as a shop and a restaurant. The museum welcomes its guests in Karaköy.

RAHMİ KOC MUSEUM

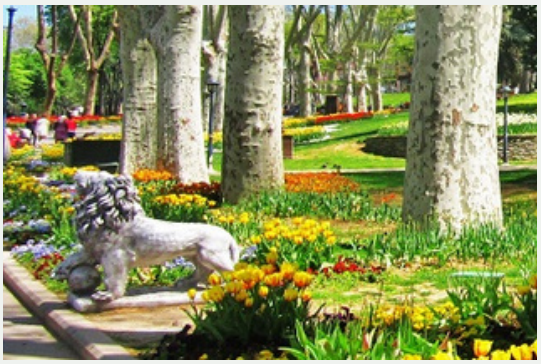
As a private industrial museum dedicated to the history of transport, industry, and communications, it is located on the Golden Horn.
The museum is closed on Mondays.

CHORA MOSQUE & MUSEUM

As one of the most beautiful examples of a Byzantine church, Chora was converted into a mosque in the 16th century. Today, it can be visited as a museum while still functioning as a mosque.

YILDIZ PARK

Yıldız Park was once part of the imperial gardens of Yıldız Palace.



GÜLHANE PARK

Located adjacent to Topkapı Palace, the park's south entrance features one of the palace's largest gates.

EMİRGAN PARK

The park is associated with the tulip, which gave its name to an era (1718–1730) of the Ottoman Empire.