The magnificence and beauty of the lotus is admired by cultures across the world. Elegantly delicate at first glance, the flower’s daily transformation is an inspiring symbol of revitalisation and raw natural strength. It begins as a bud of pure vitality beneath the water’s surface. At sunrise, it breaks through into the fresh air, radiant in full bloom, then retires once more to the calm stillness of the water when night falls. It is this regenerative rise and retreat following the natural rhythm of the day that influences our vision for a Raffles Spa. We believe that a balance between exertion and relaxation is the key to achieving a feeling of inner tranquillity and rejuvenation.

Raffles Spa Journeys are a considered mix between traditional and local methods, each ready to be expertly personalised to ensure that your sensory escape is everything you hoped for and more. Our thoughtful and knowledgeable therapists will guide you on a journey to rediscover mental, physical and spiritual harmony, leaving you feeling enlivened and transformed.


This is Raffles Spa.
OUR SPA

Imagine a revitalising oasis, right in the heart of Istanbul. Contemporary, luxurious, diverse, connected to Turkey and to the world. Where carefully selected authentic treatments are offered with charming and graceful finishing touches.

Experience local traditional treatments in our 3 Turkish Hamams, enjoy the privacy of one of our 2 Couples Suites, or retreat to one of our 7 luxuriously appointed treatment rooms. With 3000 square metres of spa and wellness facilities, there is plenty of space to indulge.

Our Spa features male and female relaxation areas with saunas, steam rooms, jacuzzis, experience showers and ice fountains. Our outdoor pool offers stunning panoramic views of the city and both indoor and outdoor pools are bathed in natural light. Completing our suite of facilities are a yoga and pilates studio, personal training, Technogym® equipment, and 2 hair and nail salons.
When choosing products for each of the Raffles Spas around the world, we place careful emphasis on many aspects. With luxury in mind, each chosen brand is proven in delivering results-driven treatments which are tailor-made to suit the needs of our valued travellers. Environmental sustainability is considered whenever and wherever possible, reflecting our social responsibilities as a brand. Our relationships with the product houses are important in ensuring we have the finest spa products and training available for each and every encounter with our guests.

GAZELLI
Gazelli products are a clear signature of elegance and luxury, combined with cutting-edge science and innovative performance-led ingredients. Treatments are founded on methodical facial analysis and a scientific approach. This allows each stage of treatments to focus on a different layer of skin with targeted and unique massage techniques that heal, stimulate and repair skin cells. The highly concentrated products are based on 40 years of medical research into groundbreaking ingredients and aromatherapy, delivering instantly visible long-lasting results.

THE ORGANIC PHARMACY
The Organic Pharmacy products infuse your skin with carefully formulated organic skin care, packed with potent organic plant extracts, vitamins and cosmeceuticals to transform your skin and deliver outstanding results, for healthy, radiant, glowing skin. The Organic Pharmacy is free of any artificial colourants, fragrances, petrochemicals or preservatives. Based on homeopathy, founder Margo Marrone believes in finding solutions to health and beauty concerns through honesty, expertise and solutions-driven results. The Organic Pharmacy is made and manufactured in the UK and distributes to high-end spas worldwide.
We know that exercise is a vital component to daily life, especially for travellers on the go, and we appreciate the desire for high-quality, well-equipped fitness facilities. Our Technogym® provides spacious, customised, wellness areas and supplies fitness facilities to meet all your needs. Catering to your own fitness level, ability or age, our dedicated wellness professionals are here to assist you in achieving your personal health and fitness goals, supporting you every step of the way.

Raffles Spa is the perfect environment for living well, with access available exclusively to hotel guests and private members, offering the following facilities and services:

- Personal training
- Group and private yoga classes in our private studio
- Indoor and outdoor swimming pools
- Wet areas, complete with sauna, steam room and jacuzzi
- Relaxation areas
- Shower and locker area
- Wellness cuisine inspired by healthy living

PERSONAL TRAINING, NUTRITION & LIFESTYLE
Attain peak performances whilst achieving your desired fitness results. Combine workouts with one-to-one strength training, fitness coaching and lifestyle sessions, including a BMI (body mass index) assessment, offered by our dedicated personal trainers and nutritionists. We would be delighted to help you create a customised programme, aimed at balancing physical activity with relaxation.

YOGA
The word “yoga” translates as the “union” or “discipline” of breath control, simple meditation, and the adoption of specific bodily postures, widely performed for a greater sense of well-being. The practice of yoga has been known to increase flexibility, decrease stress levels and energise and restore the mind. Our certified instructors at Raffles Spa offer a variety of different yoga techniques, available in personal or group classes at our private studio.

PILATES
Pilates is famous for developing strength, flexibility and core stability, boosting the mind-body connection. Originally developed in Germany, this popular exercise is a series of movements, placing emphasis on breathing, alignment and improving balance. Our certified instructors offer Pilates classes for beginners and for those of a more advanced level. These classes are available in private or group sessions.

EATING WELL
Raffles Spa offers an irresistible menu with an authentic approach to balanced nutrition, because we believe that true luxury is not about what you do, it’s about how you feel. Wellness begins from within.

MEMBERSHIP
Raffles Spa offers exclusive 6 months and one year memberships giving you access to our comprehensive spa and wellness facilities at our properties around the world. As a valued member, you will enjoy the following benefits:

- Use of fitness locker areas including sauna and steam-room facilities, indoor & outdoor swimming pools
- Invitations and advance booking privileges to selected events at Raffles Istanbul
- One complimentary 90 minute Raffles Signature Massage
- One complimentary 45 minute Aegean Purity Hammam treatment
- 30% discount on all Spa treatments
- 20% discount in Raffles Istanbul restaurants and bars
- BMI Assessment and access to group classes
- 30% discount on all personal training classes
- 50% discount on one daily entrance fee per month; for friends and immediate family members

The fitness centre is open exclusively for members at the following times:
- Pool: 7.00am - 10.00pm, open daily
- Fitness Centre: 7.00am - 10.00pm, open daily
HYDROTHERAPY WELLNESS EXPERIENCES

Steam Room Wellness
Maintained at 42-45ºC, the humid aromatic heat experience is highly beneficial for those that suffer from asthma and bronchitis, as it opens up the breathing passages and alleviates congestion. We recommend that a session last 10-15 minutes and that you keep your body well hydrated afterwards. Humid heats are especially beneficial before or after a massage treatment to increase circulation.

Sauna Wellness
Maintained between 85-110ºC, this dry heat soothes and warms the muscles, relieving tension from your body and minimising joint pain. This is especially beneficial for those who suffer from illnesses such as arthritis, painful migraines, and headaches, or as a way of warming the body after an intense workout or treating the common cold. Dry heat is recommended for 10-15 minutes daily and it is important to ensure that you body is kept well hydrated afterwards.

Experience Showers
Experience showers have a unique variety of multi-temperature water sequences, combined with soothing warm and cold jets to relax the body.

Vitality Pools
Maintained at a temperature of 38ºC, this luxurious bespoke pool is equipped with air and water jet features, such as a hydro back bench, air tubs, body massage. Vitality pools help to increase circulation and alleviate joint pain.

Ice Fountains
The ice fountains offer a rapid cooling option which is recommended after all heat experiences. Benefits of the ice fountain also include enhancing the wellness of the skin, tissue and muscles, as well as stimulating blood circulation and strengthening the immune system.

Indoor Swimming Pool
Bathed in natural light, the 18 metre indoor pool is a private sanctuary for rest and relaxation.

SPA EXPERIENCE
Raffles Spa offers a variety of luxury experiences using only the very best in spa products. Choose from a variety of massages, body treatments, facials and Spa day packages.

SPA ENVIRONMENT
Raffles Spa is a quiet sanctuary. For your peace and privacy, phones and other electronic devices are not permitted. If you wish to receive messages during your time with us, please let our staff know.

MAKING SPA APPOINTMENTS
T +90 212 924 0320
E spa.istanbul@raffles.com
The Spa is located on the 2nd floor of Raffles Istanbul.
Advanced reservations are recommended to ensure availability.
Our Spa Hosts will be delighted to guide you to select your spa experience.

FEES AND SERVICE CHARGE
Local VAT is included in all treatment prices.

SPA CANCELLATION POLICY
If you must reschedule or cancel any spa appointments or packages, please notify the Spa 4 hours in advance. Missed appointments without proper notices are subject to a 100% charge for reserved services. The same applies for no shows.

SPA ARRIVAL AND ETIQUETTE
We recommend you arrive 30 minutes prior to your appointment time to enjoy the facilities and ensure your treatment starts on time. Late arrivals may result in a reduction of your treatment experience.

To make any changes to your booking, please contact Spa reception at T +90 212 924 0320

PERSONAL MATTERS
Please inform us of any health conditions at the time of booking. You will also be asked to complete a medical history form upon arrival, so we may better customise your experience to your needs.

SPA ATTIRE
You will receive a robe and sandals to wear between treatments and a locker for your personal belongings. We request that you please leave jewellery and valuables in your hotel room or the safe provided for you.

GIFT CARDS
Gift cards for all spa services and packages are available for purchase. Please contact our Spa Reception Hosts for further information.

SPA ETIQUETTE

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TO BOOK YOUR SPA JOURNEY
T +90 212 924 0320
E spa.istanbul@raffles.com

OPENING HOURS
Pool: 7:00am – 10:00pm, open daily
Spa Treatments: 10:00am – 10:00pm, open daily
Spa Facility & Fitness Centre: 7:00am – 10:00pm, open daily
Fitness Centre: 24 hours (only for hotel guests)

RAFFLES SPA
Raffles Istanbul, Zorlu Center
34340 Beşiktaş, Istanbul, Turkey
T +90 212 924 0320
F +90 212 924 0201
E spa.istanbul@raffles.com
raffles.com/istanbul
TREATMENT MENU

RAFFLES SPA JOURNEY

Raffles Spa Journeys assure the act of inner and outer transformation by travelling from one place to another through sensory pleasures, unique surroundings and rejuvenating sensations. Leave feeling well-rested and on your journey to living well.

LUXURY VOYAGE

150 mins

This ultimate pampering face and body ritual promises full mind and body relaxation and rejuvenation. Your journey begins with a full body exfoliation using a body brush, followed by a warming body mask which nourishes the skin, and a full body massage using the signature Gazelli White Oil™. Finish the journey with a hydrating Gazelli White Oil™ Facial tailored to your skin’s needs, leaving you feeling healthy and looking youthful from head to toe.

ANATOLIAN GRACE HAMAM JOURNEY

120 mins

A traditional Hamam with essences of lavender or rose. Experience the splendour of the Ancient Turkish Hamam, incorporating locally inspired ingredients of organic lavender, infused honey and milk. This authentic cleansing ritual begins with the gentle heat of the steam and stone to soften and prepare the skin for exfoliation, using a scrub and traditional kese mitt. The face and body are then replenished and restored with a hydrating body mask, leaving the body radiantly refreshed and smooth. This authentic Hamam treatment concludes with a relaxing 15 minute tea ceremony and with a full body massage using warmed nourishing oils.

VOLCANIC DISCOVERY

150 mins

Reward your body with the nourishment it deserves with this luxurious body treatment from Gazelli. Begin the ritual with an invigorating full body scrub to remove dead skin cells. Then unwind into a warm cocoon where you will be wrapped in the medicinal Volcanic Mud, rich in trace elements and fine ingredients. Encourage the body’s natural cleansing process with a reflexology foot treatment and shower experience. Release tension with a shiatsu inspired full body massage and experience the signature Volcanic Mud Facial, leaving skin radiant and glowing.

Raffles Spa can also recommend personalised day packages which include healthy meal options and time in private suites, offering a variety of different spa treatments to complete your wellness experience.
FACIALS BY GAZELLI

YOUTHFUL RADIANCE ULTIMATE FIRMING
90 mins
This Gazelli Anti-Aging facial delivers immediate results using precious ingredients from Azerbaijan and the signature Gazelli White Oil™. Described as the miracle cure with the hero ingredient, this facial acts to increase skin elasticity and collagen production. The unique facial massage techniques are designed to tone and firm the skin and smooth out fine lines, resulting in a youthful radiant complexion.

INTENSIVE SKIN RENEWAL RESURFACING FACIAL
60 mins
This highly specialised treatment uses lymphatic drainage to decongest and powerful Enzyme Peel to restore and regenerate the skin. Gazelli White Oil™ deeply nourishes the skin at a cellular level to protect and prevent the signs of ageing, resulting in smooth, fresh and even skin tone. This facial is perfect for anyone wanting a natural boost using luxury skin care.

FACIALS BY THE ORGANIC PHARMACY

VITAMIN C BRIGHTENING FACIAL
60 mins
Renew your skin to its natural perfection with our radiance boosting and skin regenerating treatment using the latest high potency mask. Targeting age spots, pigmentation and uneven skin tone on the face, neck and décolleté, this facial reduces the appearance of fine lines and dramatically improves skin tone. Using natural active ingredients of hibiscus, Vitamin C, Papaya and Plant acids, this results-driven peel reveals brighter, re-oxygenated, more nourished skin.

ACNE SOLUTIONS FACIAL
60 mins
A remarkable facial designed for problematic skin using the techniques and products customised to your own needs. The facial includes a double cleanse, exfoliation, steam and an extraction specialised mask. Concentrated serums and complexes are used to achieve optimal results while massage techniques assist to decongest the skin and reduce inflammation. Your skin will appear more balanced and refreshed.

ROSE CRYSTAL LYMPHATIC FACIAL
90 mins
This regenerating facial begins with antioxidant rich Carrot Butter Cleanser to soften and decongest the skin, followed by complexion brightening Flower Petal exfoliation. Three therapeutic masks of Seaweed, Honey & Jasmine and Collagen Boost lift and tone the face, neck and décolleté. The lymphatic system is decongested using rose crystals, while an acupressure massage firms facial muscles. Enjoy a relaxing massage of the hands, arms, feet and scalp. This treatment leaves your skin energised and glowing.

THE EXECUTIVE MEN’S FACIAL
60 mins
This facial is designed especially for men using the Organic Pharmacy men’s range. A deep cleansing and revitalising facial to ease away stress and tension and help revitalise both the mind and the skin.

SKIN GLOW TEEN FACIAL
45 mins
Teen skin for boys and girls needs delicate care to look its best. This facial cleanses and calms the skin using products that will not overstimulate, and teaches teens to look after their skin at home, for beautiful clear skin that they can be confident of. This facial is suitable for ages 12-18 years.
DETOX AND POLISH SCRUB AND WRAP
90 mins
Benefit from this intensive deep cleansing and purifying treatment to energise the mind and body. This cleansing ritual begins with a seaweed and sugar exfoliation to buff and polish the skin, followed by a deep cleansing seaweed and fucus infused mud wrap to tone and boost metabolism, and a full body massage. Leave feeling peace and purity.

JASMINE AND ROSE RENEWING WRAP
60 mins
Allow the scent of jasmine and rose to transport you back to local Arabia, relaxing your body and mind. A rose infused mud penetrates to deeper levels of the epidermis, nourishing and renewing the skin. Indulge in a deeply relaxing massage, including a hand and foot massage, awakening all your senses.

RELAX AND RESTORE VICHY TREATMENT
60 mins
Allow the heated rain shower of the Vichy treatment, combined with the refreshing scents of lavender, chamomile, and vetiver, to enrich the senses. This purifying body scrub deeply exfoliates the skin. Its blend of pure organic oils leaves the skin nourished and smooth. Complete the exfoliation with the healing properties of shea butter to soothe dry skin.

INVIGORATING SEAWEED AND EUCALYPTUS WRAP
60 mins
Your journey begins when you enter your treatment room, where the scent of eucalyptus envelopes you. Your body is wrapped with a deep cleansing seaweed and eucalyptus wrap to stimulate the entire system, whilst spirulina and fucus mud remineralise the skin and help stimulate detoxification. As the wrap penetrates into the skin, your hair, scalp and feet are massaged. Leave feeling well rested and revitalised.

BODY SCULPT
120 mins
A highly effective stimulating treatment to target cellulite, fluid retention and uneven skin texture. Using potent extracts, iced mitts and a deep detoxifying massage to achieve great results.
A course of 6 treatments is recommended.
Includes: Skin brush – detoxifying salt and oil scrub – detoxifying massage with iced mitts to specific area – reflex zone pressure points of the feet.
RAFFLES ISTANBUL SIGNATURE MASSAGE
90 mins
Ideal for those who enjoy a warm, stimulating massage to cleanse and revitalise body and mind. This rhythmic, restorative full body massage features warm herbal poultices which increase circulation and relieve aches and pains to promote a feeling of well-being.

THE TRAVELLER’S PALM
90 mins
The perfect treatment to give your travel-weary body a boost. Beginning with a foot ritual, the treatment continues with a full body massage that will soothe and release tension. A scalp massage calms the mind, leaving you feeling completely rested. Raffles Spa is your compass to living well – let us provide you with comfort, serenity and sustenance after your long journey.

RHYTHM OF LIFE
90 mins
Designed to relax and open the body’s natural energy flow, this full body massage targets pressure points, combined with assisted stretching and compression movements, rhythmic techniques and gentle rocking. Your experienced therapist works to relieve tension, whilst leaving you more grounded and energised.

HOT STONE MASSAGE
90 mins
This indulgent body treatment soothes muscle tension and encourages blood circulation. Using nourishing essential oils and warm volcanic stones to penetrate tired aching muscles, combined with gentle stretching techniques, this massage allows you to unwind into a restful state of mind.

BALINESE MASSAGE
60/90 mins
As Indonesia embraced various traditions throughout the centuries; Balinese Massage originated from a fusion of different techniques such as gentle and relaxing strokes and vigorous pressure-point stimulations, a treatment to regain the harmony between body and mind.

PURE AROMATHERAPY INDULGENCE
60/90 mins
This light to medium pressure full body massage is designed to suit your personal needs. Choose from a selection of aromatherapy oils which stimulate your senses and relax the mind. Discover the aroma which is just right for you.

RESCUE AND RELEASE DEEP TISSUE
60/90 mins
Designed to alleviate deep-seated tension and muscular stress, specialised techniques concentrate on specific areas of concern and ease common discomforts such as a stiff neck, lower back pain and sore, tight shoulders.

ORIENTAL SOUL
60 mins
Experience holistic revitalisation and deep relaxation as your therapist applies specific thumb and finger techniques to various reflex points on the feet, which effectively stimulate corresponding organs in the upper body.

Note: this is not a reflexology treatment
COUPLES HAMAM
90 mins
Relax in the splendour of the ancient Turkish Hamam, with an original kese mitt body scrub, traditional foam massage and pressure point head massage, which includes hair cleansing and conditioning. This is done in the privacy of your own personal Hamam area, including finishing touches such as a fresh fruit platter and fresh fruit juices, as well as time to relax in our Couples Suite.

RAFFLES COUPLES ROMANCE
90 mins
Our signature couples retreat is offered in our Spa Suite, featuring a jacuzzi for two and side-by-side massages. Let the pressure of everyday life melt away as you submerge in a romantic candlelit bath with special Raffles touches.

TOGETHERNESS
60/90 mins
Relax together with our Raffles Signature Massage, which uses a blend of essential oils and purpose-designed movements to stimulate the circulation, promote deep relaxation and restore the flow of energy throughout the body.
THE HISTORY OF THE TURKISH HAMAM

The Ottoman Empire has inspired the world throughout history and it, like many Ancient cultures, considered bathing to be an important ritual. As far back as the 5th century BC, men would wash in streams and lakes, the first examples being in the Aegean, Egypt, India and Greece.

According to Islam, Hamams are particularly significant because of the importance the religion places on hygiene and cleanliness. Hamams, also known as “marble temples”, were destinations for bathing rituals and for enjoying the company of friends, as well as making business contacts. Hamams were also the only places where Ottoman women could socialise outside their homes and mothers would often gather here to find potential wives for their sons.

Over the centuries and across the world, the Turkish Hamam has evolved from a social ritual into a transformational art of cleansing and invigorating the body. Still a local tradition in modern day society, Raffles Spa offers a truly authentic experience that promises total relaxation and lasting memories for our guests.

TURKISH BODY SCRUB
Basic Scrub 30 mins
This is the basic Hamam treatment using traditional olive oil soap and kese mitt for a full body exfoliation.

AEGEAN PURITY
Traditional Hamam 45 / 60 mins
Performed in our private Hamam facilities, the gentle heat from the stone prepares the body for the ultimate kese exfoliation, complete with foam massage. The olive oil soap nourishes and stimulates the skin. Experience authentically Turkish traditions such as an Ayran drink and Turkish sweets after your treatment and rest and restore in one of our relaxation lounges.

HAMAMS BY THE ORGANIC PHARMACY

MODERN HAMAM
60 mins
The perfect harmony between tradition and modern, this exquisite treatment takes you through a journey of an age-old ritual. Nourish and condition the skin using salt, sugar and rose petals infused with rose oil to create a feeling of luxury and nurturing. Follow with a beautiful rose and jasmine infused massage and, of course, the Hamam.

SOCIAL HAMAM
90 mins
Dating back to the 14th century, the Turkish Hamam has been a place for social gatherings, along with other health benefits restoring the mind and body. Experience the art of local traditions in one of our private Hamams, perfect for weddings, birthdays or just simply socialising with close friends and family. Please speak to one of our Spa Hosts who will be able to assist you with your bookings. A private relaxation area and spa compliments of fresh fruit and juices will be provided.
For those of you who wish to upgrade any of our present treatment list with additional time and services, or for those who don’t have the time to stay and indulge, we have created mini treatments to suit all your skin care needs, ensuring complete relaxation and rejuvenation. Choose from a variety of 30 minute mini treatments including:

- REVIVING HAND TREATMENT
- REVIVING FOOT TREATMENT
- BACK, NECK AND SHOULDER MASSAGE
- EXPRESS BODY SCRUB
- HEAD AND SCALP MASSAGE
- EXPRESS FACIAL
- AUTHENTIC TURKISH BODY SCRUB

DAILY USE
- 60 MINUTES
- PERSONAL TRAINING

30 MINUTES
- PERSONAL TRAINING

20 MINUTES
- POWERPLATE